



**FiMVO**

Suomen Lääkevarmennus

# Protecting Finnish patients from falsifications

Building a safe medicines supply

# FiMVO team



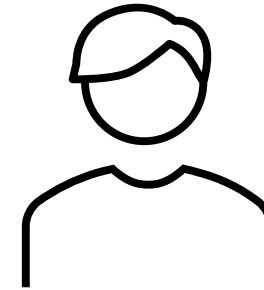
Teijo Yrjönen,  
QA Manager



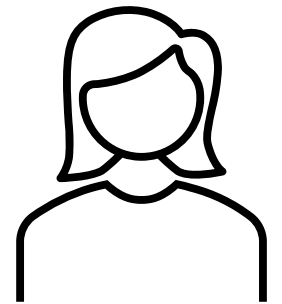
Mirka Koski  
Service Manager



Maija Gohlke  
General Manager

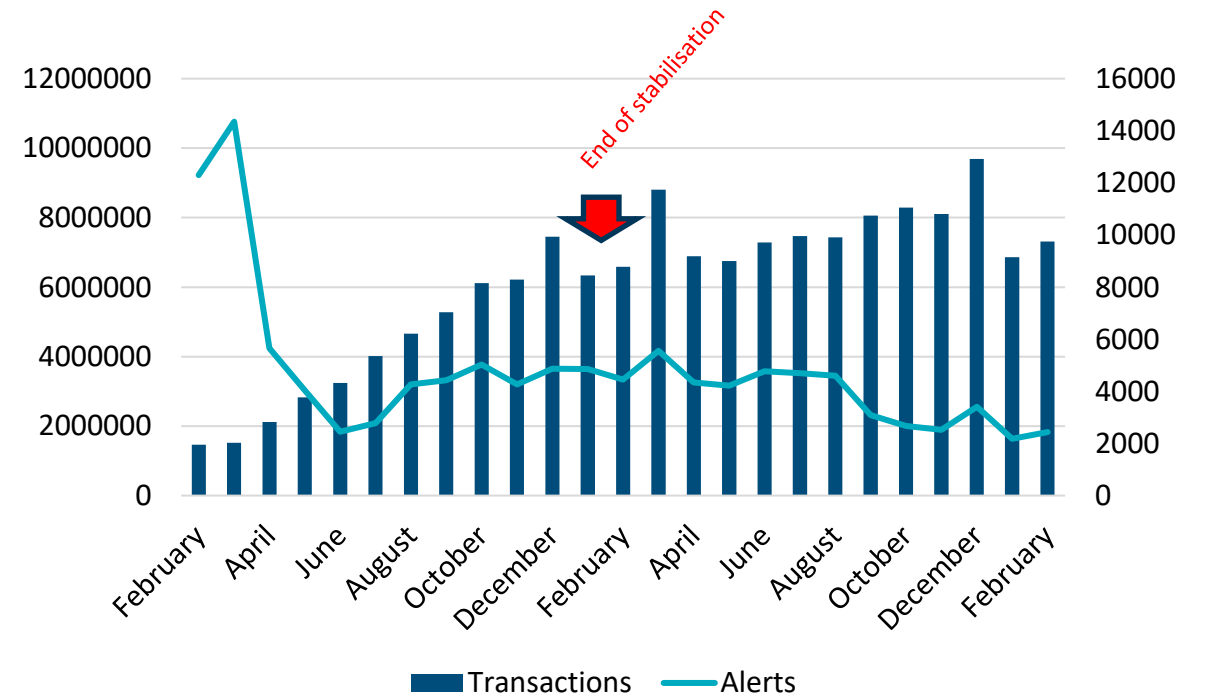
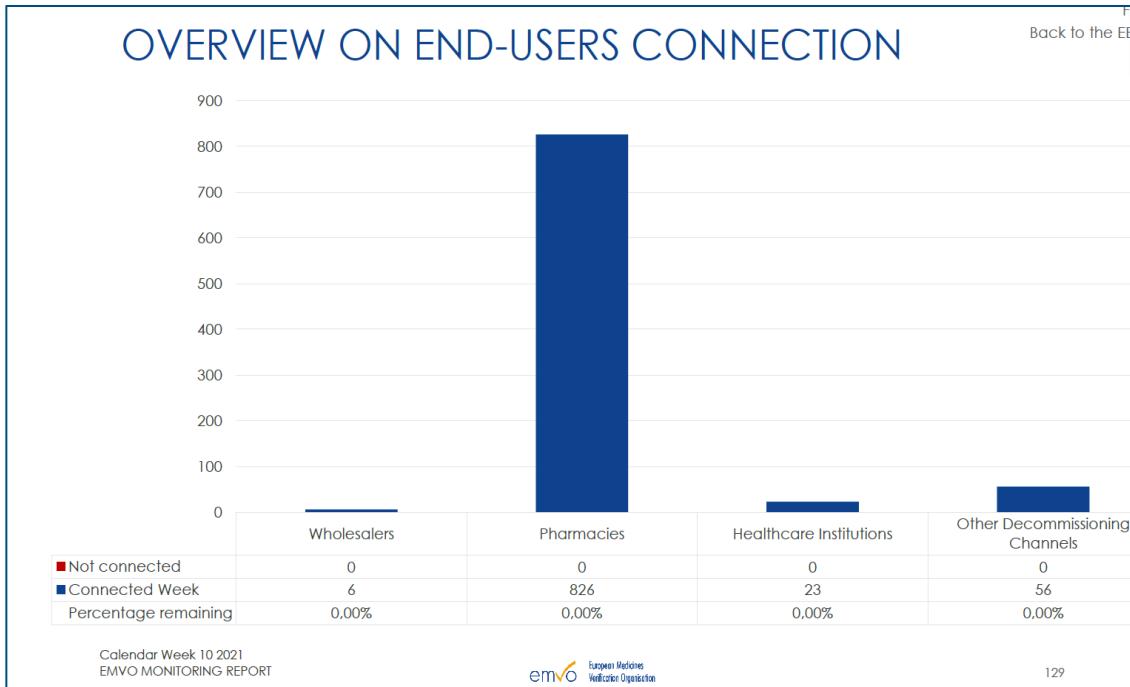


Stanley Eklund  
Alert Management

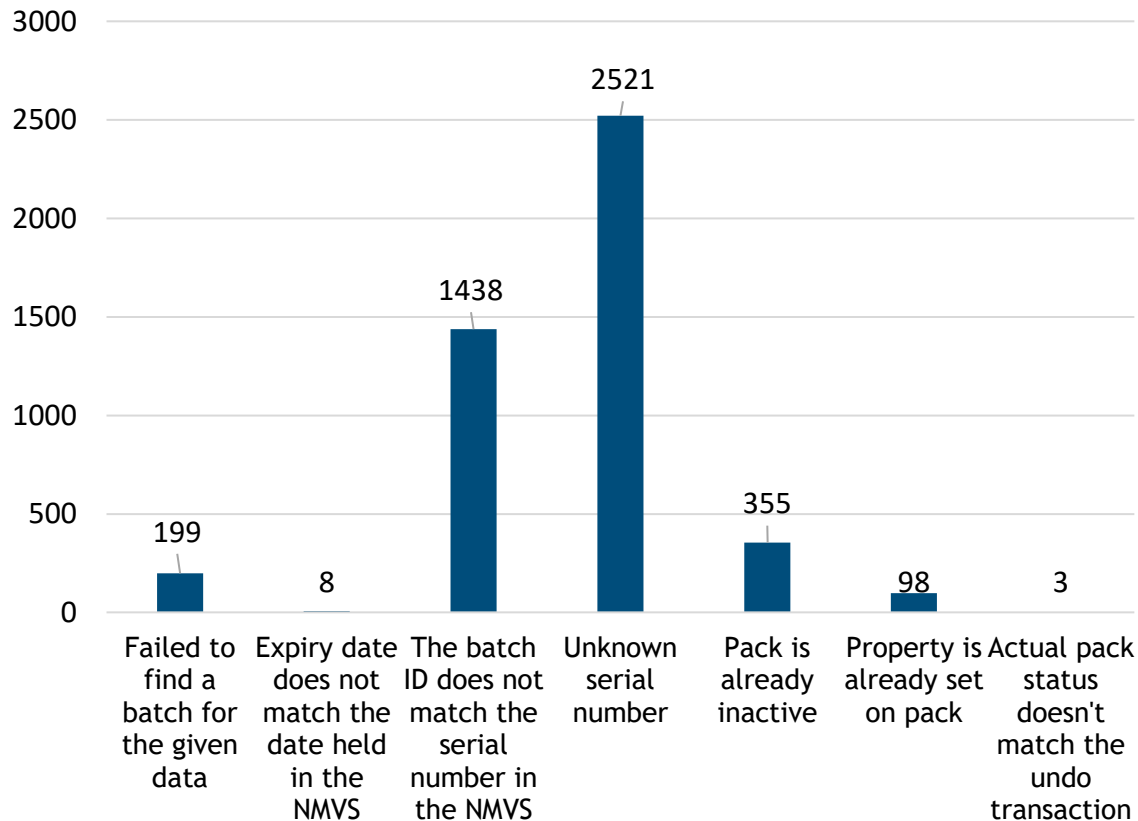


Susanna Sunila-Eklund  
End User Management

# Overview of implementation



Alert rate 0.03% (FiMVO does not include Hub alerts in statistics)



- High volume alerts :
  - Unknown serial number (55 % of all alerts in 2021)
  - Batch data does not match serial number (30 % of all system alerts in 2021)
- Root causes:
  - Data errors = mostly data entry errors
  - Status alerts = e.g.
    - Double dispense
    - "Loans" from one pharmacy to another
    - "Misunderstandings" in the supply chain
    - OBP has already decommissioned a pack when it reaches its hospital pharmacy/dispensary

# Alert management

- [nmvs@fimvo.fi](mailto:nmvs@fimvo.fi)
- [Alert guideline on our website](#)
- Packs should be quaranteed - in practice this doesn't always happen
- No specific timeframes for alert handling
- NCA (Fimea) only wants to be informed of true suspected falsifications

## Tip of the day!

- All Finnish wholesalers scan at least one pack of each batch - lowers the alert rate significantly!

# Questions, please!

**Maija Gohlke**

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